

QUALITY POLICY

ATAM is committed to providing customer satisfaction - constantly delighting our customers by exceeding their expectations in all aspects of our relationship.

We ensure that we comply with appropriate requirements – whether statutory, regulatory or customer specified

This commitment requires us:

- To be professional, fair and proactive customers of our chosen suppliers
- To be at the forefront of developments in means of selecting future customers including leading the groups of which we are members
- To be good neighbours, locally and environmentally, by ensuring that everything we do creates no harm and by striving to improve our processes
- To continually strive to improve our service by working closely with both customers and suppliers to ensure that supplies are available on time and right first time.
- The Management of the company establish business objectives which support the implementation of this policy. These objectives are regularly reviewed and revised as necessary with the aim of continual improvement.

Chris Spooner, Director

Stephanie Spooner, Director